

**MINUTES OF A MEETING OF THE POLICY &
RESOURCES COMMITTEE OF THE GREATER
MANCHESTER INTEGRATED TRANSPORT
AUTHORITY HELD ON 22 JANUARY 2010**

PRESENT: Councillor Ian Macdonald (in the Chair)

Councillor Dylan Butt, John Dillon*, Peter Evans, Andrew Fender, Alan Godson, Roland Griffin, David Jones, David Sandiford, Peter Scott, Colin Shaw, Eunice Smethurst, Val Stevens, Barry Warner, Alan Whitehead, Keith Whitmore, David Wilkinson and Craig Wright.

APOLOGIES: Councillors Richard Knowles and Brian Rigby

*Indicates a nominated deputy.

P/09/42 DECLARATIONS OF INTEREST

There were no declarations of interest.

P/09/43 MINUTES

The minutes of the meeting of the Policy & Resources Committee held on the 20 November 2009 were submitted.

RESOLVED/-

That the minutes of the meeting of the Policy & Resources Committee held on the 20 November 2009 be approved as a correct record.

**P/09/44 QUARTERLY PROGRESS AGAINST PERFORMANCE INDICATORS
Q2 2009/10 AND DEVELOPMENT OF NEW INDICATORS**

The Vice Chair introduced a report which set out 2009/10 progress against performance indicators; the actions underway to improve performance where appropriate; and the details of the work being undertaken to develop a new suite of Performance Indicators and targets for the Authority in 2010/11.

It was suggested and agreed by Members that two proposed 2010/11 key performance indicators (KPIs) - *Annual Average Sickness per GMPTE employee* and *Percentage of complaints responded to within 15 days* – as set out in appendix B of the report would remain aligned to the Policy and Resources Committee.

The Chair of the Authority reported that he and the GMPTE Chief Executive had written to all staff and operators thanking them for their efforts in keeping public transport running during the recent severe winter weather. Members of the Committee endorsed the Chair and Chief Executive's sentiments.

Members raised a series of issues in relation to the clarity of data in respect to a number of KPIs. In response, the Finance and Corporate Services Director, GMPTE, undertook to revise the presentation of data in future reports.

Members also requested that the mechanisms for reporting performance data be revised to ensure that the Committee received the most recent data whenever possible. In response, the Vice Chair agreed that the matter would be investigated for the 2010/11 municipal year.

RESOLVED/-

- 1) That the current performance be noted;
- 2) That the actions underway to improve performance where necessary be noted;
- 3) That the work being undertaken to develop a new suite of performance indicators, as well as the realignment of performance indicators to all committees, for 2010/11 be noted; and
- 4) That two of the proposed 2010/11 key performance indicators (KPIs) - *Annual Average Sickness per GMPTE employee* and *Percentage of complaints responded to within 15 days* – as set out in appendix B of the report remain aligned to the Policy and Resources Committee.

P/09/45 REVIEW OF SAFETY & SECURITY ON PUBLIC TRANSPORT

Consideration was given to a report which set out the work, findings and proposed actions determined by the GMITA Safety & Security Review Panel and sought endorsement in implementing the review's recommendations.

Members welcomed the report and made a number of observations, including:

- The need for further information on Crime Reduction on Public Transport (CROPT) spending, including a breakdown of partner contributions. *In response, the Interim Bus and Rail Director, GMPTE, undertook to provide the Member with a briefing note on the matter.*
- To note that a joint GMITA/PTE and BTP operator surgery would be held at Piccadilly Station.
- The need to ensure that 'good news' stories were fully exploited in the local press, such as the recent Bolton – Manchester gateway check operation and fare evasion operation at Sale Metrolink station.
- The important role of CCTV in enhancing perceptions of safety and security; and the need for a greater understanding of passenger personal safety perceptions at bus stations and on-bus (paragraph 3.5).
- The need for a further analysis of safety and security perceptions of groups such as women and current non-public transport users.

To conclude, the Chair thanked the review panel and supporting officers for their work during the review.

RESOLVED/-

- 1) That the report and Members' comments set out above be noted;

- 2) That the findings and actions proposed by the Safety and Security Review Panel, as outlined in sections 3 and 4 of the report, be endorsed;
- 3) That officers be requested to implement the key actions proposed at the appropriate time, as set out in the report; and
- 4) That further update reports be submitted regularly to the Bus Network and GMPTE Services and Rail and Metrolink Networks Committees.

P/09/46 FLEXIBLE TRANSPORT REVIEW ACTION PLAN

A report was submitted which updated Members of the findings and recommendations of the Flexible Transport Review and sought endorsement for an Action Plan that would deliver the agreed recommendations.

Members welcomed the report and made a number of observations, namely:

- Welcome the proposed changes to the Ring and Ride booking system.
- The need to consider the use of taxis services for individual journeys beyond the proposed 5 mile radius.
- The need for further debate on the allocation of the Bus Service Operator Grant (BSOG) for community transport.
- The need to utilise and revitalise local Ring and Ride steering committees.

RESOLVED/-

- 1) That the Action Plan, and the specific actions outlined in section 3 of the report, be approved;
- 2) That the provision of a countywide Ring and Ride service by GMATL for people who have difficulty using conventional public transport, to complement similar services provided by other operators, such as community transport organisations, be confirmed; and
- 3) That a further report outlining changes to the membership of GMATL, bringing forward details regarding a Ring and Ride pilot scheme and other arrangements, be submitted to the next meeting of the Committee.

P/09/47 NETWORK ROUTE UTILISATION STRATEGY: ELECTRIFICATION

Members considered a report which advised of the conclusions of the Network Route Utilisation Strategy work stream and government proposals for implementation, as they relate to the Greater Manchester area.

Members made a number of comments in relation to the report:

- The need to ensure that any electrification works did not lead to an increase in capacity problems on the Manchester to Bolton corridor.

- The need to extend electrification beyond Victoria to Stalybridge to reduce the number of train terminating at Victoria station.
- The need to press for the electrification of gaps in the current network around Greater Manchester i.e. Liverpool/Wigan and Kirby branch lines.
- The need to ensure sufficient rolling stock depot capacity to deal with electrification.

RESOLVED/-

That the report and Members' comments set out above be noted.

P/09/48 CONFERENCE FEEDBACK REPORT BY COUNCILLOR RICHARD KNOWLES

The Committee received a report by Councillor Richard Knowles which provided feedback on *Managing out of the Recession: the Challenges Facing Rail in the Control Period 5 (CP5: 2014-19)* conference held on the 19 November 2009.

RESOLVED/-

That the report be received and noted.

P/09/49 CONFERENCES

RESOLVED/-

That Councillor Craig Wright be nominated to attend the UK Rail Stations 2010 Conference on the 24 February 2010 on behalf of the Authority.

P/09/50 PRESENTATION – RAIL POLICY FOR GREATER MANCHESTER: SUMMARY OF ISSUES

The Deputy Clerk to the Authority gave a presentation on the key issues with regard to future rail policy for Greater Manchester.

Members noted the importance of agreeing a joint position on the Manchester Hub at a city region level in order to effectively lobby any new government for improvements in rail capacity in Greater Manchester.

RESOLVED/-

That the presentation be received and noted.